

**2003000205010002 / 2003001105010002**  
**/ 2003030105010002 / 2011000305010002**  
**EXAMINATION FEBRUARY-MARCH 2024**  
**BACHELOR OF SCIENCE (FIFTH SEMESTER)**  
**WRITTEN AND SPOKEN COMMUNICATION LEVEL-1**  
**FOUNDATION COURSE IN ENGLISH**

[Time: As Per Schedule]

[Max. Marks:50 ]

**Instructions:**

**1. Fill up strictly the following details on your answer book**

- a. Name of the Examination: **BACHELOR OF SCIENCE (FIFTH SEMESTER)**
  - b. Name of the Subject: **WRITTEN AND SPOKEN COMMUNICATION LEVEL-1 FOUNDATION COURSE IN ENGLISH**
  - c. Subject Code No: **2003000205010002 / 2003001105010002 / 2003030105010002 / 2011000305010002**
2. Sketch neat and labelled diagram wherever necessary.  
3. Figures to the right indicate full marks of the question.  
4. All questions are compulsory.

Seat No:

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Student's Signature

**Q.1 Answer the following questions briefly. (Any 5 out of 7)**

**10**

1. "As long as a language lives, the people will not perish" (Czech). Explain this saying with reference to the self-esteem skills.
2. What are the advantages of doing some work for which we may not have acquired any proper training? Why would you do such work?
3. "Empathy needs no genius." Explain this quote by Toba Beta with reference to the skill you have learned.
4. What are some of the communication problems that one encounters because of differences in culture, colour, caste, class, gender, language, race, region and religion etc.?
5. Why is it important to recognise the impact self-esteem has on how people function in an organisation?

6. Why cannot any organisation afford to disregard its customers for any regard whatsoever?
7. "Treat others the way you want to be treated." Explain this English adage throwing light on the customer relations skills.

**Q.2      A) Write a dialogue on any one:      7**

1. Ranjit and Romila talk about a problem between two of their classmates.
2. Jimit's teacher assigns his group a project explaining how to go about it.

**B) Narrate any one of the following situations on the basis of your experience:      7**

1. Share with your friend what you think your strengths and weaknesses are. What sorts of skills do you have, what skills would you like to acquire? What habits of yours would you like to change? Based on your self- assessment, ask your friend what kind of jobs would suit you and why?
2. Narrate your experience, either positive or negative, when you needed a service from an office or organisation. It could be anything from applying for a passport or licence to ordering food from a restaurant. Try to assess the situation both as a customer and as an employer of that organisation.

**Q.3      A) Write a group discussion on any one:      9**

1. New Education Policy will bring significant change in Future
2. India has the potential to become a world leader in nuclear power

**B) Draft a questionnaire on any one:      9**

1. Television watching habits of the collegians.
2. Consumer's preference for a new brand of mobile phone.

**Q.4**      **A) Give the meanings of the following idioms and use them in sentences. (2 out of any 4)**      **4**

1. Step up your game
2. Take with a grain of salt
3. It takes two to tango
4. Kill two birds with one stone

**B) Give the meanings of the following phrasal verbs and use them in sentences. (2 out of 4)**      **4**

1. Burst out
2. Swarm with
3. Snatch at
4. Point out

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